

Telephone Directory

Ambulance.....911

Darnall Hospital

Appointment Service (*All clinics*)

288-8888 or 1-800-305-6421

Monday-Friday

7 a.m. - 4 p.m.

Weekends & Holidays

7 a.m. - noon

Birth Clerk288-8170
286-7098

Cancel Appointments288-7777

Information Desk288-8000

One-Stop Center288-8155

Health Benefits288-8478

288-8984

288-8252

Special Medical Needs288-8837

288-8983

Health Care Information Line

1-800-611-2875

(Nurse Advice Line)

TRICARE Service Center

1-800-406-2832

Rivers Inprocessing Center

ID Card Section287-2518

Information Desk287-3832

Medical Inprocessing288-6777

Retirement Service287-6125

DEERS Information1-800-538-9552

DEERS Online

Addrinfo@osd.pentagon.mil



Public Affairs Office
Darnall Army Community Hospital
Fort Hood, Texas 76544-4752
www.hood-meddac.army.mil

FH MDA HO 219 (Revised)
1 February 2003

DEERS

& Your Eligibility for Health Care



Darnall
Army Community Hospital

Fort Hood, Texas

www.hood-meddac.army.mil

Introduction ...

Most of us take health care for granted. We've become accustomed to the military "taking care of its own." Under TRICARE, you are responsible for choosing your plan. If you choose Prime, enrollment is required. Now that you have a choice, it is more important than ever to keep your personal information up to date in DEERS.

About DEERS ...

The Defense Enrollment Eligibility Reporting System (DEERS) is a worldwide database of service members, their family members, and retirees and their family members. It is used to:

- Verify eligibility for the Uniformed Services benefits (such as health care).
- Register active duty and retirees for benefits.
- Register family members and legal dependents for benefits. (Sponsors must show proof of eligibility for their families. Dependent parents must meet legal criteria.)
- Update information when events (promotion, marriage, divorce, births, deaths, etc.) affect benefits.

To add, update or change DEERS information:

Active duty & their family members: See your Personnel Actions Center

Family members & retirees: Contact the ID card section
Rivers Inprocessing Center, Bldg. 121
Hood Road & 761st Tank Battalion Avenue

Hours: Monday, Wednesday & Friday, 9-11 a.m. & 12:30-4 p.m.;
Tuesday, 7:30-11 a.m. & 12:30-4 p.m.; Thursday: 1-3 p.m.

Verify DEERS enrollment: 1-800-538-9552

Change DEERS information: addrinfo@osd.pentagon.mil
or: DEERS Support Office,
ATTN: COA, 400 Gigling Rd., Seaside, CA 93955-6771

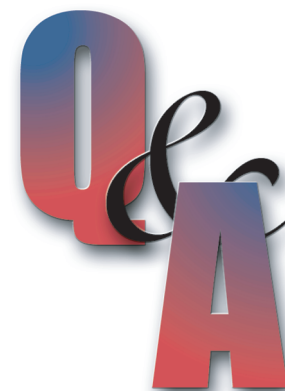
- All children must be enrolled in DEERS to verify eligibility for medical care.

About CHCS ...

The Composite Health Care System (CHCS) is a database of patients using the Military Health Care system. CHCS is used to:

- Make and track appointments, enter and track prescriptions, enter and track consults, enter and track tests and results.
- Keep an historical record of health care.
- Register babies born at Darnall. Newborns are given a certificate of birth (NOT a legal Birth Certificate).
- Check a patient's eligibility for medical appointments.
- Update CHCS information when patients arrive for appointments or emergency care and to confirm eligibility for care in DEERS.

Frequently Asked Questions ...



Q How do I enroll my new baby in DEERS?

A Take a copy of the baby's social security card to your Personnel Actions Center (PAC) or the Rivers Inprocessing Center.

Q How do I get an ID card for my new wife/husband?

A Take a copy of the marriage license to the PAC or Rivers Inprocessing Center ID Section.

Q I'm retiring soon, how do I continue my health benefits?

A Update your information in DEERS at the Rivers InProcessing Center and re-enroll in TRICARE Prime as a retiree (cost: \$230/individual, \$460/family) at the TRICARE Service Center, Bldg. 36023, across from Darnall Hospital.

Q When does a child need his/her own ID card?

A When the child turns age 10, when both parents are in the military service, or when single parents leave children with family or friends because of deployments.

Q Can I enroll my grandchildren in DEERS?

A Only if they are legally adopted (can be enrolled when adoption proceeding begins).